



OutdoorGear.co.uk

Essential Adventure Gear

RETURNS PROCEDURE

Order Number _____

Our "no quibbles" guarantee means that if for any reason you are unhappy with your purchase, you can return it to us, in its original condition within 30 days and we will issue a full refund of the price you paid for the item. This does not affect your statutory rights

On the other side of this form, please indicate in the appropriate tick boxes the reason for return and the action required. Please list the items returned in the appropriate place. If possible wrap in the original packaging. Send the package with this completed form to:-

OutdoorGear.UK Returns Department, 72-74 Palmerston Road, Boscombe, BH1 4JT

Please note your order number on the outside of the package

If you are returning large or heavy items please contact us first as we may be able to arrange collection .

We will notify you via e-mail when we have processed your return.

RETURNS FORM

Reason for return: - Unsuitable... Incorrect Item Sent... Faulty... Not as described...

Please elaborate if possible _____

Action Required :- Refund... Exchange for same... Exchange for other... (please give details)

Extra information if required _____

Daytime Telephone Number _____ Date Returned _____

Contact us: email: returns@outdoorgear.co.uk

Telephone: UK 0845 6443270 From outside UK: +44 1202 727001

ITEMS RETURNED

<u>Code</u>	<u>Description</u>	<u>Qty</u>	<u>Size</u>	<u>Price</u>
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____
_____	_____	_____	_____	_____

Processed by (WH) _____ / ____ / ____ (HO) _____ / ____ / ____